



When It Has To Be Right The First Time

14 November 2008

Diligent Consulting, Inc.
1113 Main St.
Windemere, FL 34786

Dear Mr. James Grebey:

The management procedures that AMERICAN SYSTEMS uses are based on a Quality Management System that was developed over six years ago by a dedicated team of AMERICAN SYSTEMS and Diligent Consulting, Incorporated. They developed an ISO 9001-2000 compliant QMS that has allowed AMERICAN SYSTEMS to manage all of its subsequent contracts on schedule and within budget. The QMS was developed and structured based the ISO 9001-2000 Quality Management Standards, on our experience supporting programs over 35 years, and Diligent Consulting, Incorporated's vast business management and control experience.

The procedures contained in the QMS are living documents that continue to evolve to ensure that program resources are correctly aligned with ongoing, planned, and emergent contract requirements. Because Diligent Consulting performed as a cohesive team of knowledgeable and dedicated personnel, development of the AMERICAN SYSTEMS QMS was quickly and comprehensively accomplished resulting in a baseline framework of a set of processes, procedures, and work instructions that are merged into a common management structure. The resultant management process identifies responsibility and accountability and process products. Our mission is focused solely toward the delivery of quality products.

AMERICAN SYSTEMS has successfully employed our QMS on numerous training system and services contracts with excellent results. This unique QMS is structured for growth and minimizes unnecessary cost of "reinventing the wheel" for each newly acquired contract resulting in little or no start-up costs. We want to sincerely thank Mr. James Grebey and his Diligent Consulting team for providing a proactive QMS that is flexible and responsive to changing requirements.

Sincerely,

Michael C. Phillips
Vice President and Director